

Introduction to API Foxdeli.com

Verze: **1.71**; 2022-04-21

Foxdeli API is based on REST architecture. In order to be able to use it you need to fulfill following requirements.

1. Access only via secured **HTTPS** protocol.
2. Get authentication to access via <https://id.app.foxdeli.com/oauth-registration>.
3. Authenticate using **HTTP Bearer token authentication**.
4. Send data encoded as **UTF-8**.

API environment

For easy API connectino you can use testing environment which is identical to production but using separate database in background and data is not sent to carriers APIs.

	Production environment PROD	Testing environment TEST SANDBOX
Rest API ^{1]}	https://rest.foxdeli.com	https://rest.sandbox.foxdeli.com ^{5]}
Registration of OAuth client ^{2]}	https://id.app.foxdeli.com/oauth-registration	https://id.app.sandbox.foxdeli.com/oauth-registration ^{5]}
Registration of account ^{3]}	https://id.app.foxdeli.com	https://id.app.sandbox.foxdeli.com ^{5]}
Client app ^{4]}	https://id.app.foxdeli.com/login	https://id.app.sandbox.foxdeli.com/login ^{5]}

WARNING: Change of TEST to SANDBOX

Since November 2020 there is a new SANDBOX environment. Original TEST environment will not be updated and will be shut down around Q1 2021. Use SANDBOX environment for testing purposes.

1] Rest API versions /v2, /v3, /v4.

2] OAuth client to connect to API requires company account creation.

3] For testing purposes test account creation is required. Production data is carried over to test every month and they also rewrite carrier settings in test environment. It is recommended to set up carriers and their services in both environments at the beginning.

4] Foxdeli application in TEST environment where you can setup configuration for testing.

5] Original testing addresses (order corresponding to table rows) are: <https://test.rest.foxdeli.com>, <https://www.foxdeli.com/api-test.html>, <https://test.app.foxdeli.com/auth/register>, <https://test.app.foxdeli.com>.

Authentication

Foxdeli supports two kinds of authentication. **Basic** using generated api key and **Bearer** using OAuth 2.0., which supports scopes (access rights for particular methods)

All requests except for root address rest.foxdeli.com require HTTP authentication. To access using **Basic auth** you need to get `token` from support team and to access using **OAuth** you need to get `access_token`.

Considering the nature of this authentication it is **NECESSARY to always use HTTPS protocol**. Single API call via HTTP compromises authentication tokens. More in section [Authentication](#)

HTTP CODES

First verification on your side should be http status code verification.. All codes are according to HTTP specification. (More about HTTP here <https://www.w3.org/Protocols/rfc2616/rfc2616-sec10.html>).

Possible HTTP codes:

HTTP code	Meaning	Details
200	OK	Request successfully processed
201	Created	Request processed and resource successfully created
304	Not Modified	Response identical to cached resource - empty body returned
400	Bad Request	Bad request received - invalid data input provided
401	Unauthorized	Authentication failed, auth header missing or invalid
404	Not Found	Requested resource (URL) not found
405	Method Not Allowed	Invalid http method used, response contains vliad methods
406	Not Acceptable	Invalid Accept used
410	Gone	Old version of API used
412	Precondition Failed	Attempt to modify resource that was already updated
414	Request-URI Too Large	Too long URI used
415	Unsupported Media Type	Invalid Content-type header received
422	Unprocessable Entity	Request validation failed, for exmaple invalid package weight
426	Upgrade Required	Used unsecured HTTP protocol
500	Internal Server Error	Server side error
503	Service Unavailable	Service temporarily unavailable(service update in progress)

Supported communication formats

To make it easy to connect to our API we support several data formats of communication.

- use MIME type `Content-Type` header in your requests, to specify what data format you send us.
- Use MIME type `Accept` header in your requests, to specify what data format you expect in response. Supported formats in table bellow.
- Use `Accept-language` header in your requests, to localize messages in responses. We support `en` (as default) and czech `cs`.

Supported formats (for `Content-Type:` and `Accept:`):

JSON	Recommended	Use MIME type <code>application/json</code> in header.
XML	Support will be terminated	Use MIME type <code>application/xml</code> in header
form-urlencoded	Support will be terminated	Use MIME type <code>application/x-www-form-urlencoded</code> in header

❓ Can I skip Accept header?

If header is missng we use generic `*/*`, as default format we use JSON. In case of invalid or unsupported header Accept the error message is in JSON.

❓ What is the root element of XML?

If you decide to use XML format for reponse the root tag is always `<root>`.

❓ How do I know I use wrong format?

Unless specified otherwise, all date formats are ISO 8601, eg. `2014-12-31T18:25:50+02:00`.

Více o ISO 8601 zde https://en.wikipedia.org/wiki/ISO_8601.

What decimals format is used?

You can use `,` or `.` equally. Separator of thousands should not be used, eg. `12500.00`, `330,50`.

Exceptions

If there is an error on our side the response can be in different format than requested in Accept header. These errors can occur on server side errors or during maintenance thus we recommend to check status code before parsing the response. An example can be 414 code. If the response code is 5xx, it is possible that response is not in expected format.

Response structure

All responses keep same structure. Particular responses depend on context but generally speaking they keep following structure.

Example of response structure

Successful response:

```
root
--- code
--- status
--- message
--- data
```

Error response:

```
root
--- code
--- status
--- message
--- errors
--- --- [0]
--- --- --- message
--- --- --- field
--- --- --- value
--- --- [1]
--- --- --- message
--- --- --- field
--- --- --- value
```

Example structure of error responses

JSON

XML

```
{
  "code": 422,
  "status": "error",
  "message": "Validation failed",
  "errors":
    [
      {
        "message": "This value should be of type float.",
        "field": "[0].packages[0].weight",
        "value": "3 kg"
      },
      {
        "message": "Invalid currency format, expected ISO
4217",
        "field": "[0].valueCurrency",
        "value": "€"
      }
    ]
}
```

```
<?xml version="1.0" encoding="UTF-8"?>
<root>
  <code>422</code>
  <status>error</status>
  <message>Validation failed</message>
  <errors>
    <message>This value should be of type float.</message>
    <field>[0].packages[0].weight</field>
    <value>3 kg</value>
  </errors>
  <errors>
    <message>Invalid currency format, expected ISO
4217</message>
    <field>[0].valueCurrency</field>
    <value>€</value>
  </errors>
</root>
```

Description of items:

- **code** general error code identical to http code
- **status** response status, possible values: success, error
- **message** general description of error (in english)
- **data** response data, only for successful responses, optional and structure depends on context
- **errors** array of errors for error responses, optional
- **errors.message** english description of error
- **errors.field** path to error field
- **errors.value** invalid field value

i Syntax

all keys use **camelCase** syntax.

i More information

Detailed description of error codes and structure of successful response can be found on page of another our service Balíkonoš next to particular service methods.

These services and resources are identical with Foxdeli.com except for different endpoint here (<https://rest.foxdeli.com/api/v3/>).

API versioning

The version of API used is part of URL. Right now there is API v4, thus URL of all resources begin with

<https://rest.foxdeli.com/api/v4/>. Any API version updates will be announced in advance. Older versions of API will be kept for some time.

Particular API versions:

- **v1** – initial API version, not supported anymore
- **v2** – to be deprecated soon – compatible with <https://balikonos.cz/api/v2>
- **v3** – **actual version**, compatible with <https://balikonos.cz/api/v3>

Testing and debugging

During development you will need to verify the behaviour of your application and what responses can you expect from API.

Creation of SANDBOX account

You can register to test nevironment using URL under this paragraph. It is a separate environment from PROD that uses different DB and doesn't call carrier APIs.

In foxdeli app you need to setup your colleciton places. For testing of particular carrier choose settings and inserta any testing credentials.

For testing of creation and closing of packages you need to **enable collection place** directly in carriers settings page. *Without this settings all packages will be marked as address to address, which is undesirable in cases when you want to test deliveries from collection place.*

Links to create testing account can be found in section [Environments in](#) **TEST** column.

CURL

Simplest way to test is using CURL Example usage:

```
curl -H "Accept: application/xml" -H "Authorization: Bearer bacffecfc1bd349b85e51b37a542aed57f457a8e" https://rest.foxdeli.com
```

Other tools

There is a vast variety of tools to test REST APIs, for exmaple Chrome extension [Postman](#)

Vlastnosti a funkce

Data compression

If you add `Accept-encoding: gzip` header to your request, responses will be compresseed using **gzip**. This method will save around **80 % of transfereed data!** For JSON format approximately 65 % of data.

Compressed data will be return along with `Content-encoding: gzip` header. You need to decompress the data on your side. For example [PHP](#) You can also send use the requests using this method. You need to use `Content-encoding: gzip` header.

You can also configure your server to do the compression automatically - for example [apache](#)

Recommendation

Because amount of transferred data can be really big we **strongly recommend to always use compression.**

HTTP Cache

in case of large responses (like PDF labels). Behaviour can be checked in browser at <https://rest.foxdeli.com>

Další funkce

Overriding POST method

If you application cannot use PUT or DELETE HTTP requests, it is possible to use POST. If you set up `X-HTTP-Method-Override` header to some of supported methods (PUT or DELETE) using POST request, it will perform same action as if PUT or DELETE was used.

Only POST can be overridden, not GET. Method GET is [safe](#) and cannot change resource state.

Output format

Standard JSON and XML responses are pretty formatted for better readability. This behaviour can be disabled using query parameter `prettyPrint` set to `false`. See example of root resource <https://rest.foxdeli.com?prettyPrint=false>. This can also reduce the amount of transferred data

Unsupported functions

JSONP

Support for [JSONP](#) is not possible due to header authorization.

CORS

Support for [Cross-origin resource sharing](#) is not implemented nor planned to be.

Autentizace

Foxdeli API supports simple **Basic** authentication and more advanced **Bearer** OAuth 2.0.

In order to securely access API exposed on rest.foxdeli.com **HTTPS** protocol, **HTTP** connections will be rejected.

Authentication method comparison

	Basic	Bearer (OAuth 2.0)
Support for particular requests	NO	YES
Token expiration	NO	YES, 60 minutes
Integration complexity	Low	High
Activation method	Generation of basic token in settings of Foxdeli app (section API) ^{1]}	Generation of OAuth client via form here or in test environment (sandbox) here ^{2]}

1] Basic token is immediately active after creation. It is immediately paired with your Foxdeli registration and no other steps are needed. Basic token can be regenerated anytime.

2] OAuth client is not paired with your registration in Foxdeli. Pairing is done afterwards – see "request for auth code" below.

Basic authentication

To obtain Basic API token please contact foxdeli support team.

BASIC token should be used in request header. Remember to keep one space between BASIC and API token of the header will be considered invalid.

Example header:

```
Authentication: Basic 684v98fd84vfd9845df55616d5f7d10d54ce9798ccd391735387ea2f6d9c64ce7d5
Content-Type: application/json
```

Info

Possibility to manually generate Basic API tokens is currently under development.

OAuth 2.0

OAuth 2.0 protocol to authorize API clients was created according to specification [RFC 6749](#).

This documentation describes steps to integrate and use OAUTH 2.0, so that working with the protocol is understandable and clear.

Details of particular parts of protocol are not listed but can be found in aforementioned specification or in this [article](#).

Steps to activate OAuth client

1. **Registration of OAuth client** – register new OAUTH 2.0 client for your API on our web
2. **Allowing authorization (request for auth code)** – Allow access to your API in your Foxdeli account and save `authorization code`
3. **Request for access token** – Request `access_token` using your authorization code
4. **Access to resources** – Start using API according to API Foxdeli specification
5. **Access to resources – refresh access token** Obtain new `access_token`. Can be used only when you already have a `refresh_token`.

Step 1. – Register OAuth client

Make a registration of new OAuth 2.0 client entering basic input data about your application, which will be using API access to your foxdeli data:

SANDBOX <https://id.app.sandbox.foxdeli.com/oauth-registration>

PROD <https://id.app.foxdeli.com/oauth-registration>

Most important item in this form is **redirect URI** (described as `redirect_uri` in specification). It defines **endpoint**, to which our application will redirect all auth requests. **This address should use https protocol** as it uses sensitive data!

Password is your authentication secret, described in specification as `client_secret`. This secret is used to request `access_token`, comparably to password in Basic authentication. As a **username** in this OAuth authentication you can use generated **identifier**, that you will obtain upon finished OAUTH client registration. In specification described as `client_id`.

A copy of registration data will be sent to your email. It will contain aforementioned **identifier** and **password**, that you have set.

Warning

This implementation doesn't support login using query parameters or in request body. Find below sample request with this authorization. At the same time we do not support public clients usually implemented in javascript.

Step 2. – Enabling authorization(request for auth code)

You already have created an OAuth client and now you have to enable access to your Foxdeli account. After approval you will save `authorization_code` to be used in next step.

This is done on authorization endpoint having following address:

<https://app.sandbox.foxdeli.com/oauth/authorize/> for **SANDBOX**

or <https://app.foxdeli.com/oauth/authorize/> for **PROD**.

<http://localhost:8880/en/methods#methods-endpoints> (see OAuth Scope).

In case of multiple scopes join them using plus(+) character.

It is required that your client verifies accordance of **state** query parameter with reply from the server sent with random value of this param. This is used to prevent **CSRF attacks**.

In case you will also add `redirect_uri` parameter, it is required to be in strict accordance with address that you entered during registration of your OAuth client.

After succesful request user is displayd a form to allow or disallow your applications access to Foxdeli data. Along with that name of your company, logo, web address, scope and redirect uri is displayed.

After redirection of URL you can obtain **authorization_code**. it will be passed via GET as a query parameter `code`.

i WEBVIEW

To request for **authorization_code** you must be signed in foxdeli app account. It is necessary that system you use supports HTML page rendering and supports sessions. Because it is **GET** method, request can be done via regular browser. Following redirect can be directly to your API endpoint, where **authorization_code** will be caught and can be used by your system to authorize.

You allowing access, your logged user and manual confirmation of your ccount is part of securing the API access.



Page with allow button

In case of pressing allow button you will be redirected to `redirect_uri` where query string will contain `authorization_code` valid for 90 seconds. This code is always 40 characters of lowercase letters and numbers.

Warning

Request for `authorization_code` should only be done once or in case of `scope` change of given client. The goal is to get `authorization_code`, that can be used later on to obtain `access_token` and `refresh_token`.

Once your `access_token` expires you can renew it using `refresh_token`. **Authorization via "webview" is not necessary anymore.**

If you have multiple accouns in Foxdeli application plase make sure you use the correct account to allow OAuth client.

Example of authorization request

Detailed request description can be found in [specification](#).

Endpoint [otevřít](#)

```
GET: https://app.foxdeli.com/oauth/authorize/?response_type=code&client_id=zjhygknkfk&scope=deliveries+collection-protocols&redirect_uri=https://mujeshopik.cz/foxdeli-endpoint/&state=csjkh5b1
```

Example of succesful auth request (redirect)

Detailed description can be found in [specification](#).

Endpoint [otevřít](#)

```
GET: https://mujeshopik.cz/foxdeli-endpoint/?code=87f90ba9fe97e3b43f11c37eea1e1b475dbd59b9&state=csjkh5b1
```

Example of unsuccessful auth request

Detailed description can be found in [specificaiton](#).

Endpoint [otevřít](#)

```
GET: https://mujeshopik.cz/foxdeli-endpoint/?error=access_denied&error_description=The+user+denied+access+to+your+application&state=csjkh5b1
```

Step 3. – request access token

After expiration of `access_token` you request new using `refresh_token`. Refresh token has unlimited expiration.

👍 TIP

Due to short expiration time of access token (and necessary renewal using refresh token) it is recommended to store refresh token in DB (if you create application for multiple account registered in foxdeli) or to application configuration (if you create an app just for you).

Access token can be stored in session until it expires in order to decrease overhead necessary to access this API resource. It is not necessary to store access token in DB.

It is strongly discouraged to request new access token for every request!

Example of HTTP request for access token (REQUEST)

Detailed description can be found in [specification](#).

Endpoint

```
POST: https://rest.foxdeli.com/oauth/token/
```

Ukázka hlavičky

```
Authorization: empoeWdrbmtmazphYmNkMTIzNA==
Content-Type: application/x-www-form-urlencoded
```

Ukázka těla

```
Array
(
    [code] => 87f90ba9fe97e3b43f11c37eea1e1b475dbd59b9
    [redirect_uri] => https://mujeshopik.cz/foxdeli-endpoint/
    [scope] => deliveries collection-places
    [grant_type] => authorization_code
)
```

Description of request parameters (REQUEST)

Parameter	Example value	Description
<code>Authorization</code>	Basic empoeWdrbmtmazphYmNkMTIzNA==	HTTP Basic authentication of your application. Connect "Basic" and identifier of OAuth client with password, encoded as base64. Example: <code>"Basic ".base64_encode(\$client_id.":".\$client_secret)</code>
<code>Content-type</code>	application/x-www-form-urlencoded	Always use this value. POST request body must contain values encoded as application/x-www-form-urlencoded.
<code>code</code>	87f90ba9fe97e3b43f11c37eea1e1b475dbd59b9	Authorization code received in previous response
<code>redirect_uri</code>	https://mujeshopik.cz/foxdeli-endpoint/	Registered redirect uri
<code>scope</code>	collection-places deliveries	List of requested access scopes divided by space (each resource has its scope, more in method documentation)
<code>grant_type</code>	authorization_code	Always just authorization_code

Example of HTTP response for access token request (REQUEST)

Returned `access_token` is valid for 60 minutes (validity in seconds is in response) and `refresh_token` with unlimited expiration

Both tokens are 40 characters long and only contain lowercase characters and numbers. To obtain new access token you will receive same data structure without `refresh_token` item. In case that user denies your application access to his data all your tokens will be revoked

Detailed request description can be found in [specification](#).

Ukázka hlavičky

```
Content-Encoding: gzip
```

Ukázka těla

```
{
  "access_token": "f709547842cb9f5b891bb9dd3dcaf90d512f8ddd",
  "expires_in": "3600",
  "token_type": "bearer",
  "scope": "deliveries collection-places",
  "refresh_token": "406aabf0e1aedc3c600cbf7f591e9b439408f5c3"
}
```

Step 4. – Access the resources

All resources require **HTTP Bearer authentication specified** in [RFC 6750](#).

Use `access_token` in HTTP header Authorization along with **Bearer** prefix.

Using token in query or body of request is not supported.

Example request (REQUEST)

Endpoint [otevřít](#)

```
GET: https://rest.foxdeli.com/v4/deliveries?deliveryId=15023456
```

Ukázka hlavičky

```
Authorization: Bearer f709547842cb9f5b891bb9dd3dcaf90d512f8ddd
Accept: application/json
```

Example of response with expired access token (RESPONSE)

It is necessary to check if you use valid non expired access token. If you request with expired or otherwise invalid token an error according to specification is returned. For expired token following response is returned:

Ukázka hlavičky

```
HTTP/1.1 401 Unauthorized
Authorization: Bearer f709547842cb9f5b891bb9dd3dcaf90d512f8ddd
WWW-Authenticate: Bearer realm="ClientApi", error="invalid_token", error_description="The access token provided has expired"
Accept: application/json
```

Ukázka těla

```
{
  "code": "401",
  "status": "error",
  "message": "The access token provided has expired",
  "errors": []
}
```

Step 5. – access to resources – refresh access token

This step is used only when `access_token` has expired.

Using `refresh_token` your OAuth client requests new `access_token` (valid for another 60 minutes)

Header of this POST request must contain identical params as when requesting using `authorization_code` (see. Step 3.). Body of request must contain `refresh_token`, `redirect_uri`, `scope`, `grant_type`.

Content-type should be **application/x-www-form-urlencoded**.

Description of parameters (REQUEST)

and identifier of OAuth client with password, encoded as base64. Example: `"Basic".base64_encode($client_id.":".$client_secret)`

<code>Content-type</code>	<code>application/x-www-form-urlencoded</code>	Always use this value. POST request body must contain values encoded as <code>application/x-www-form-urlencoded</code> .
<code>refresh_token</code>	<code>406aabf0e1aedc3c600cbf7f591e9b439408f5c3</code>	Refresh token, that you received in <code>access_token</code> response
<code>redirect_uri</code>	<code>https://mujeshopik.cz/foxdeli-endpoint/</code>	Registered redirect uri
<code>scope</code>	<code>collection-places deliveries</code>	List of requested access scopes divided by space (each resource has its scope, more in method documentation)
<code>grant_type</code>	<code>refresh_token</code>	Always just <code>refresh_token</code>

Example of refresh token request (REQUEST)

Endpoint

```
POST: https://rest.foxdeli.com/oauth/token
```

Ukázka hlavičky

```
Authorization: empoewdrbmtmazphYmNkMTIzNA==
Content-Type: application/x-www-form-urlencoded
```

Ukázka těla

```
Array
(
    [refresh_token] => 406aabf0e1aedc3c600cbf7f591e9b439408f5c3
    [redirect_uri] => https://mujeshopik.cz/foxdeli-endpoint/
    [scope] => deliveries collection-places
    [grant_type] => refresh_token
)
```

Ukázka odpovědi

Ukázka hlavičky

```
HTTP/1.1 201
Content-Type: application/json
Content-Encoding: gzip
```

Ukázka těla

```
{
    "access_token": "943a8490c94e6750789e2bbb0a0272b8d3833869",
    "expires_in": "3600",
    "token_type": "bearer",
    "scope": "deliveries collection-places"
}
```

